

Recovery: LEVEL 3

Anybody can make a mistake online. Even if you are careful, accidents can happen, you may feel unsafe or people can be unkind. When things go wrong the most important thing is that you know how to get help and recover.

TASK 1: This issue of DigiWorld magazine looks at what to do when things go wrong online. You are the digital expert.

Read the scenarios of situations where something went wrong online.

Write a message to each person advising them of the best way they can recover.

When I went online last week to play games with my friends someone started chatting to me on the online chat forum. I didn't know who it was, but I thought it would be funny. Now the person keeps sending me messages and won't leave me alone. Some of the messages are mean. I haven't told anybody because I'm scared and embarrassed. What should I do? Please help!

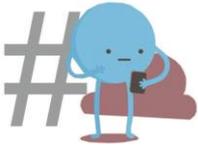
Janet, 14

I shared a post on social media because I thought my friends would find it funny. Someone tells me that the post was offensive against a religious group and came from an organisation known for spreading hatred and violence. What should I do? I only meant it as a joke! I didn't mean to cause harm.

Susan, 15

I read an article online that says the world is going to end. At first, I was scared and then my mum reassured me that the article wasn't true. I'm a bit embarrassed for believing it. But how can I work out what is real online? Do you have any tips to help me? Thank you!

John, 13



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I decided to live stream a video of myself dancing in my bedroom and singing along to my favourite song. I got lots of nice comments on the video, but also some really mean ones that made me upset and embarrassed. Someone commented and asked where I live and what my phone number is. They didn't give their name and age though. Was it rude that I ignored them?
What should I do?

Kate, 15

Someone tricked me into doing something online and now I feel upset and ashamed. I don't want to tell anyone about it because they may think it is my fault, even though I didn't know what was happening at the time. Is it my fault?
What should I do?

Peter, 14

TASK 2: Discuss: why do you think it is important to know the best route to recovery from online mistakes and problems?